

Accommodation Rules

Apartment Moser 2506

1. Arrival & Check-in

- **Pre-arrival requirements:** Please ensure that your stay has been fully paid and complete the online check-in via the link sent to your email before arrival. This is necessary for timely notification of the reception and compliance with local legal requirements.
- **Check-in time:** Arrival at the apartment is available between **16:00 and 24:00** (4:00 PM – 00:00 AM).
- **Entering the complex:** Upon arrival at the main gate, the reception will open the barrier. If it does not open automatically, please ring the bell at the gate, and the reception staff will assist you.
- **Key collection:** Park in front of the reception and collect your keys at the main reception of Residence Moser. Please state that you are collecting the keys for **Apartment No. 2506**.
- **Payments & Finance:** Guests do not handle payments or financial matters with the reception desk. For all financial or booking inquiries, always contact the operator directly: **Nikol Machynková** at +420 774 552 604 or via email at moser2506@gmail.com.
- **Key Release:** The reception will hand over the keys only upon instructions from the operator, which is always after the full payment for the stay has been settled.
- **Parking:** After receiving the keys, please park in the designated space reserved for **Apartment 2506**. The parking space is located near the end of the parking lane, opposite the entrance to Section 2.
- **Apartment location:** The apartment is located in **Block 2, 5th floor, to the left** when facing away from the elevator.
- **Responsibility for equipment:** Unless the guest immediately reports any malfunction of appliances, equipment, or damage to the furniture upon arrival, they assume full responsibility for the apartment's contents. The guest agrees to inform the host of any damage and either cover the costs of repair or restore the damaged equipment to its original state (the guest is not responsible for standard wear and tear or damages not caused by them).

2. During Your Stay

- **No Smoking:** Smoking is strictly prohibited inside the apartment and within all indoor areas of Residence Moser.
- **Liability:** The landlord is not liable for the health or personal safety of the guests during standard operation.
- **Wi-Fi:** Network name and password can be found on the information card in the apartment.
- **Equipment:** The apartment is equipped with a TV with Vodafone digital TV, a dishwasher, a washing machine, a dryer, and a Tchibo capsule coffee machine.

- **Interference with equipment:** Guests are not allowed to move furniture, make any modifications to the electrical wiring, or alter any installations without the prior consent of the landlord.
- **Technical issues:** In case of an appliance malfunction or any other technical issue, please inform the landlord immediately at **+420 774 552 604**.
- **Cleanliness:** Guests are requested to maintain cleanliness, order, and properly dispose of garbage within the apartment.
- **Valuables:** Guests are fully responsible for their own cash, jewelry, and other valuables left in the apartment.
- **Lost keys:** In the event of lost keys, the landlord is entitled to charge the guest for the full cost of replacing the lock and cutting new keys.
- **Quiet Hours:** Night quiet hours in Residence Moser are strictly set from **22:00 to 06:00** (10:00 PM – 6:00 AM).

3. Use of Residence Moser Services

- Guests can enjoy free access to the indoor swimming pool with sun loungers, a Finnish sauna, a fitness center, and changing rooms.

Opening Hours

Swimming Pool

Monday–Friday: 12:00 – 22:00

Saturday–Sunday: 09:00 – 22:00

Children under 15 are only allowed entry until 17:30.

Sauna

Daily: 18:00 – 22:00

Fitness

Daily: 09:00 – 22:00

- **Private Wellness (Paid):** The private wellness room (whirlpool, sauna, relaxation area, and shower) is an independent service provided directly by Residence Moser, not the apartment host. Guests must arrange and pay for this service directly with the main reception well in advance. Availability depends on reception capacity and cannot be guaranteed without a prior booking.
- **Ski & Bike Storage:** Guests can use the dedicated ski and bike storage rooms located within Residence Moser. For access and details, please contact the reception.
- **Common Area Issues:** In case of an elevator malfunction or any other issue in the common areas of Residence Moser, please notify the reception desk immediately.

4. Departure & Cleaning

- **Check-out time:** Unless agreed otherwise with the host, check-out must be completed by **10:00 AM**.
- **Before leaving, the guest must ensure:**
 - **Basic kitchen cleanup:** Wash and put away dishes, clean the sink and stove, empty the refrigerator, and sweep/wipe the kitchen floor.
 - **Basic apartment cleanup:** Vacuum the floors, strip the bed linens, and leave the bathroom tidy.

- **Condition of property:** The guest must hand over the property in a clean and tidy condition. A vacuum cleaner, broom, and all necessary cleaning products are fully available in the apartment.
- **Penalty:** If the apartment is left excessively dirty or messy, the operator reserves the right to charge an additional cleaning fee.

5. Final Provisions

- Failure to comply with these rules gives the landlord the right to terminate the accommodation agreement immediately, without any refund.
- These accommodation rules come into effect on **July 1, 2026**.

We wish you a wonderful and relaxing stay at Apartment Moser 2506!